### WHO IS PERFORMING AND WHEN?

We are delighted to announce that The Reytons will be performing a hometown show at Clifton Park on Saturday 6th July 2024. Support acts will be Jamie Webster, Little Man Tate, Lucy Spraggan, Andrew Cushin and The Rosadocs. The line up is subject to change.

## HOW CAN I BUY A TICKET?

There are limited tickets left – available from Eventim.co.uk / Ticketmaster.co.uk.

# HOW MUCH DO TICKETS COST?

£45 + booking fees

### HOW MANY TICKETS CAN I BUY?

A maximum of eight tickets per transaction.

### WHAT HAPPENS IF I CAN NO LONGER USE MY TICKET?

If you can no longer use your tickets, you may only resell them through the site you brought your tickets from. Tickets purchased from sources other than official agencies are at your own risk and are invalid. Beware of forged or fake tickets. Tickets purchased from secondary ticketing sites such as VIAGOGO will not be valid.

### ARE CHILDREN ALLOWED TO ATTEND?

This event is for people 10 years old and over. Anyone 10 or over but under the age of 18 must be accompanied by an adult ticket holder who remains on site as the under 18 year old's guardian.

### WHAT TIME WILL GATES OPEN?

Gates will open at 14:00

### WHAT TIME CAN I QUEUE FROM?

Customers are recommended to arrive at 14:00 to avoid queues impacting on surrounding roads and local residents.

### HOW DO I GET TO CLIFTON PARK?

Clifton park is a 16 minute walk from Rotherham Central train station and where possible we encourage attendees to arrive on foot or by public transport.

#### ARE THERE ANY TRAMS OR TRAIN SERVICES?

At the time of writing there will be a full Tram Train service in operation between Rotherham Central and Sheffield City centre. Please use the following link for more information about the Tram Train network. <u>https://www.stagecoachbus.com/supertram/tram-train</u>

At the time of writing there will be a full train service in operation with services connecting to Doncaster, Leeds and Sheffield.

### WHERE CAN I PARK?

Official car parks will be available for the show. We want the event to cause as minimum disruption to residents close to Clifton Park as possible. Therefore please do not park on resident roads and only use the official car parks.

Event parking will be available at Herringthorpe Playing Fields with an entrance on Middle Lane South. Tickets can be purchased from this link - <u>https://www.eventim.co.uk/event/the-reytons-car-park-herringthorpe-playing-fields-18393889</u>

# IS THERE PARKING FOR ACCESS CUSTOMERS?

Yes. Parking for customers who have purchased tickets for the access platform and ambulant section has been reserved and these customers will be contacted by Eventim to check if they wish to purchase.

Parking for access customers is located at:

Clifton Community School Middle Lane, Rotherham, S65 2SN

Please note that Clifton Community School is inside the planned road closures to ensure a safe egress of customers from Clifton Park to surrounding area and town centre. By purchasing a parking ticket the customer acknowledges that they will be required to wait in the car park till approximately 11.30pm for the road closures to be lifted.

### Access parking is only available for advance bookings

### HOW CAN I BUY ACCESSIBLE TICKETS?

A range of accessible tickets will be available via Eventim (www.eventim.co.uk) on a first come first served basis. We are pleased to offer all eligible access customers a complimentary Personal Assistant/companion ticket. On the Reytons Rotherham event page on Eventim.co.uk you will be able to buy ambulant tickets and tickets for the wheelchair platform. The wheelchair platform will be located inside the main arena with a dedicated access gate and facilities close by. Due to different types of access tickets available, customers will be forwarded confirmation of the arrival location for their PA/Companion ticket and Viewing Platform Accreditation closer to the event.

## **PROVISIONS FOR ACCESSIBLE CUSTOMERS**

Tickets for the ambulant section and access platform have now sold out. The event will provide the following accessible provisions for customers:

- Viewing Platforms
- Accessible Parking
- Accessible Toilets
- Lowered Bar Areas

If you require a provision we have not listed here, please email accessibility@communion.one for clarification and advice.

### **INFO FOR FAMILIES**

A small family area will be provided for parents to watch the show with their children. Entry will be on a first come first served basis.

#### WHAT TIME WILL THE ARTIST BE ON STAGE?

Stage times will be published closer to the event.

### WHAT TIME WILL THE CONCERT FINISH?

No later than 22:30.

### WILL SPECIAL EFFECTS BE USED DURING THE SHOW?

This information is TBC

#### WILL I GET SEARCHED?

Searching is a condition of entry. The Promoter reserves the right to search the Holder and the Holder's property and refuse admission, or to eject from the Venue any person who refuses to be searched by security, a police officer, steward or detection dog.

For a full list of prohibited items please consult the event Terms and Conditions (clause 11). Anyone in possession of these items may be refused entry with items confiscated.

## CAN I ENTER THE SITE AND THEN LEAVE AND COME BACK?

There is strictly no readmittance at this event.

### **PROHIBITED ITEMS**

No liquids, gels or lotion are permitted to be brought into the event other than sun cream, perfume and make up and as long as it is under 100ml and in a plastic or paper receptacle. No glass containers may be brought onto the site.

The following items cannot be brought into the event: Aerosols, airhorns, alcohol, animals (except for assistance dogs), balloons, barbeques, apparatus, bicycles, blowtorches, cans, chairs of any sort (including stools, floor seating and shooting sticks), cooking equipment, drinks including bottled water, drones, drugs, flags, gas canisters, gazebos, glass (including glass make up or perfume bottles), food hampers/cool bags/boxes, fires, firewood, fireworks, flags on poles, flares, generators of any kind, helmets, illegal substances, inflatable furniture, items which may be regarded as weapons, legal highs including balloons, laser equipment/pens, liquids and gels over 100ml, megaphones, new psychoactive substances, petrol burners, poles, pyrotechnics, professional recording or transmitting equipment, roller skates, scooters, sky or 'Chinese' lanterns, smoke bombs / canisters, sound systems (including personal speakers), spray cans, tabards/high viz jackets, umbrellas, unidentified substances.

No professional cameras, video recorders or any form of professional audio-visual recording equipment will be allowed into the event arena.

## CAN I BRING A BAG?

Only bags smaller than a piece of A4 paper are permitted on site. To speed up entry for all customers we request that people do not bring a bag to the event unless it is unavoidable

# CAN I BRING FOOD AND DRINK?

No bottles, cans, containers, drinks or food are permitted to be brought into the venue. Empty plastic water bottles 500ml or less may be brought onto site and there will be water points available for free water refill. No refillable metal bottles are permitted.

Whilst food and drink are not allowed to be taken into the concert arena, a range of food and drink will be available within the event arena. If you need to bring in specific food or medicine due to a pre-existing medical condition then please bring supporting medical evidence.

# CAN I BUY ALCOHOL AT THE CONCERT?

Yes, however we will be operating Challenge 25, so please bring identification with you. Forms of accepted ID are Passport, Cards bearing the "Pass" or Photographic Driving Licence.

### CAN I MAKE PAYMENTS IN CASH?

We will operate a cashless system across all the bars at the event. Please ensure you are able to pay on card or Apple / Google Pay before entering the site.

## CAN I BRING IN AN UMBRELLA IF IT'S GOING TO RAIN?

Unfortunately, umbrellas are on the list of prohibited items for safety reasons and so that they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.

## WILL THERE BE ANY ROAD CLOSURES?

Yes. Road closures will be enforced on roads surround Clifton Park after the event and lifted when the roads are clear of concert attendees.

## WHERE IS THE DROP OFF AND COLLECTION POINT?

Drummond Street Car Park, 10 Norfolk St, Rotherham S65 1HP (located behind Tesco) will serve as the customer drop off and collection point. Private hire and customer owned vehicles should be directed here. Access is off Nottingham Street. This area is located outside of the road closure route.

### WILL THERE BE A TAXI RANK?

Yes, Rotherham council run black cabs can be hired from official taxi ranks on Effingham Street.

### PLANNING FOR THE WEATHER

The concert takes place in Clifton Park, which is an open air green-field site. It has some limited pavement and tarmac paths on the peripheral entrances and exits, however most of the space consists of grass and green space. It is a predominantly open-air event so we would advise all attendees to be prepared for the unpredictable and increasingly adverse British summer weather. Prepare for rain and mud or heat and dust by bringing layers and packable clothing / provisions such as waterproof coats, hats, sunglasses and sun cream. Ground conditions are also weather dependent; if we experience extreme weather the ground may become muddy and the grass may well get churned up, or may dry out unevenly, so appropriate footwear is advised.

### WHERE CAN I BUY MERCHANDISE?

There will be a number of official merchandise outlets located inside the venue. We would advise against purchasing any unofficial merchandise outside the venue.

### WHAT IS THE ROTHERHAM PSPO?

The Rotherham PSPO prohibits certain activities within the designated restricted area of Rotherham Town Centre and Clifton Park, outside of licensed events and premises. These include harassing behaviour, unsolicited face-to-face fundraising and marketing, allowing dogs off the leash (except within a specific designated area), littering, public urination or defecation (except in designated public toilets), spitting, and consuming alcohol outside licensed premises or events. We request that anyone going to the show pays head to this on their way to, and from the event.

# **GENERAL ENQUIRIES**

More information will be published in due course. You can also contact <u>info@fkpscorpio.co.uk</u> for anything not covered here.